



PRODUCT CHANGE NOTIFICATION UPDATE

ISSUE DATE:	April 25, 2017
NOTIFICATION:	SYNPCN-2017-04-14_SL
TITLE:	SNAP Lighting End of Life and End of Support Notification
EFFECTIVE DATE:	December 29, 2017
DEVICE(S):	SNAPLighting Online-hosted Service

DESCRIPTION OF CHANGE:

As of December 29, 2017, SNAPLighting, the Synapse-hosted web service for wireless lighting control, will be transitioned to End of Life (EOL) and End of Support (EOS) status.

Synapse will no longer provide feature additions, security updates or technical support. On the effective date, the SNAPLighting web portal (www.snap-lighting.com) will no longer be accessible.

REASON FOR CHANGE:

The SNAPLighting service is effectively outdated and has been replaced by SimplySNAP.

LAST TIME BUY:

The last time buy for all SNAPLighting hardware and software solutions was announced on January 29, 2016. No further services or products associated with SNAPLighting are available.

ADDITIONAL INFORMATION:

Synapse is announcing the End of Life and End of Support for the SNAPLighting wireless lighting control solution. This notice will help you understand what to expect as this process moves forward and what options you may have for your current SNAPLighting installation.

The SNAPLighting service, hosted at <http://www.snap-lighting.com> will continue to be available until December 29, 2017. After that date, you will no longer be able to log into your SNAPLighting portal and make updates to the lighting network or retrieve data regarding light states, power information, or other archived information.

The light controllers, LP400 gateways, SNAPSwitches, and LightSense photocells located at your facility will continue to operate as normal, executing scheduled events and responding to sensor/switch inputs. However, since the web portal will no longer be available, no changes to the behavior of the lighting network can be made.

As part of this transition, Synapse is offering SNAPLighting users an opportunity to migrate the system to the current generation of Synapse's wireless lighting control solution, SimplySNAP.

Synapse recommends SimplySNAP for new wireless lighting control applications. If you choose to migrate from SNAPLighting to SimplySNAP, there may be some hardware components that will need to be replaced to function with the new system. The following components are utilized to provide similar functionality:

Site Controllers/Gateways

SS420-002 or SS450-001 – SimplySNAP Site Controllers. These will replace the SNAPLighting cloud service and the LP400 gateways on site. The SS420/SS450 will provide localized control of your lighting network.

SSRA-001 – SimplySNAP is a site-based solution. If remote connectivity is required, SimplySNAP Remote Access is a service that provides an online portal for connecting to your SimplySNAP lighting control application.

Accessories

WSW-02-PS – Wireless 2-button switch with power supply

AIM-121 - Accessory Interface Module with sensor power supply, 2 sensor inputs and auxiliary output

GLP-SN-M24-001 – Low voltage motion sensor

NOTE: If you'd like to transition from SNAPLighting to SimplySNAP, please contact Synapse Wireless and a representative from Synapse's Customer Operations team will work with you on planning for the migration.
