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## PRODUCT CHANGE NOTIFICATION UPDATE

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**ISSUE DATE:** September 5, 2017  
**NOTIFICATION:** SYNPCN-2017-09-05  
**TITLE:** 3G/4G Notification

**EFFECTIVE DATE:** September 5, 2017

**DEVICE(S):** SS450-001

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### **DESCRIPTION OF CHANGE:**

Synapse is replacing the 3G CDMA support on the SS450 site controller with 4G LTE support.

### **REASON FOR CHANGE:**

4G LTE provides a faster connection to the SS450, allowing for a better user experience and more efficient management and troubleshooting of the device. Additionally, Verizon has announced that users of the 3G CDMA cellular service should transition to the 4G LTE network by the end of 2019.

After depleting existing inventory of the SS450-001 in Q4'17, all orders will be switched to the new part number, SS450-002.

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### **RECOMMENDED ALTERNATIVE PRODUCTS:**

SS450-002

### **COMMENTS:**

N/A