



Synapse Statement of 5 Year Limited Warranty for Lighting Products

This warranty is pertinent to the Synapse Lighting product portfolio.

Synapse warrants that the Qualified Goods are free of defects in materials and workmanship under normal and proper use for five (5) years from the date said Goods are put into service or sold to a Buyer customer if the service date cannot be determined. Synapse's liability for breach of this warranty will be limited to replacement or repair in Synapse's sole discretion. The Goods which Buyer considers defective shall be returned per Synapse's standard Return Material Authorization procedures. Synapse will not be responsible for labor or service for removing or replacing Goods returned under this warranty. Repair or replacement does not extend the warranty for such repaired or replaced Goods. Modification or alteration to Goods by any party other than Synapse will VOID AND NULLIFY the warranty in this section. Additionally, this warranty will be void if, in Synapse's reasonable opinion, the defect was caused in whole or in part by Buyer's misuse, neglect or testing, or any other cause beyond normal usage in accordance with Synapse's written specifications, or because of any Force Majeure event. This warranty will be void if the Goods are not installed or maintained by proficient persons duly qualified to perform such installation or maintenance or are not installed or maintained in accordance with the current edition of the U.S. National Electric Code or other applicable local electric code. This warranty is made only to Buyer and its original customer and not to any subsequent purchaser.

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